



SAFEGUARD

Online Email Archive - Search & Retrieval



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SafeGuard secure email archiving ensures legal and regulatory compliance, together with highly reliable email storage and real-time retrieval.

The Business Challenge

Email has become an integral part of business work-flow. With over 70% of communication being carried out by email, its volume within the workplace continues to grow exponentially.

As this trend is only heading in one direction, every organisation must decide where to store this business-critical data, how to free up end-user inboxes, and how to meet its legal and regulatory obligations.

Secure Email Archiving 'in the Cloud'

SafeGuard business email archiving solution is a convenient and simple solution meeting legislative requirements to store email correspondence. At the same time it gives peace of mind that you have retained secure copies of all email traffic from your workstation or servers – regardless of whether they have been deleted by the end-user.

SafeGuard provides a constant and real-time service to access an encrypted, forensically intact archive of every email sent or received by your business. It also offers search and retrieval based on sender, recipient, date, time, subject, body and attachments, just as they were originally sent or received.



The benchmark in this corner of the net is MailGuard

(Australian Financial Review)





Features

Tier 4 Data Centres

Encrypted
WORM Storage

SOX Compliant*

Attachment Archiving
and Searching

Stores Email
as it is Received

Benefits

Highest Level of Data Security

SafeGuard stores your email archive in geographically dispersed data centres. The underlying Tier 4 infrastructure is the highest level, designed to host business-critical data. It operates stringent security and controlled access processes.

Secure Data Encryption

Our storage uses industry-leading double-encryption WORM (Write Once, Read Many Times) architecture. This means it is not possible to delete or modify archived messages.

Legal & Regulatory Compliance

Whatever industry you operate in, there are legal and regulatory obligations to store business data, including email. SafeGuard meets the legal and regulatory compliance requirements, including SOX.

Search Indexed Attachments

SafeGuard indexes all text within Microsoft Word, Excel and Powerpoint documents as well as PDF, HTML and Text files and any attached emails, making them fully searchable. SafeGuard archives all attachments, even if they are not indexed.

'Forensically Intact' Email Storage

SafeGuard stores messages exactly as it receives them. It does not 'hash' messages, but instead stores every message in pristine condition.



Features

Replay Functionality

Imports Existing Archives*

Zip Manager

7+ Years Storage Capability

Service Level Agreement

Benefits

Redistribute Email Direct from the Archive

SafeGuard provides the ability to re-send the original email to all recipients within your company.

No Need to Start from Scratch

SafeGuard is compatible with Microsoft Exchange PST files as well as many other common mail storage formats, allowing existing email archives to be swiftly and simply imported.

Download Multiple Emails

The Zip Manager enables a user to build up a collection of messages from multiple searches and download them as a single ZIP of EML files for easy import into their email client.

Stored as Long as You Need it

Storage is offered in 3 or 7 year contracts with unlimited capacity. Longer storage durations can be provided under a retention agreement.

Enterprise-Grade Assurance

SafeGuard is governed by strict Service Level Agreements (SLA). We guarantee 100% email archiving and service uptime. We ensure all of your email is available to you whenever you need it.

* Feature available in Winter '10 Release

MailGuard.

MailGuard is one of the largest providers of SaaS managed online solutions addressing security, compliance and online management, serving thousands of clients across 18 countries.

For more information on SafeGuard or any other MailGuard service, contact:

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